

Favorite Quotations on Kindness

- ❖ I have yet to find the man who did not do better work put forth greater effort under a spirit of approval than under a spirit of criticism. (Charles Schwab)
- ❖ Be nice to everyone, because you don't always know whom you're talking to. (John Kozek)
- ❖ Wherever there is a human being there is an opportunity for kindness.
- ❖ You never know when a moment and a few sincere words can have an impact on a life.
- ❖ When I meet someone, I imagine her wearing an invisible sign that says, Make me feel important! The value of this is one of the most important lessons in dealing with people I have ever learned.
- ❖ The surest way to knock the chip off a fellow's shoulder is by patting him on the back.
- ❖ Angry words often bounce back at the most inconvenient time.
- ❖ Kindness consists of loving people more than they deserve.
- ❖ I've learned that you can say anything you need to say if it's said in kindness.
- ❖ I've learned that being kind is more important than being right.
- ❖ A smile costs you nothing. It's a little thing, but will always produce big results.
- ❖ As a young woman, I once waited in line for three hours just to shake hands with the vice president of sales at the company I worked for. He didn't even look at me; he was looking over my shoulder to see how many more people were still in line. I vowed, "If I'm ever in a position where people stand in line to shake my hand, I'm going to give each person my undivided attention."
- ❖ I've learned that a kindness given to one person is contagious—and will be passed along.
- ❖ When you see ability in others and then help nourish and develop that ability, you make some remarkable contributions.
- ❖ Always show the people in your life the humility of gratitude.
- ❖ One thing that gets the goat of an angry person is a smile when he expects a frown.
- ❖ Finding the good in every person and in every situation is a learned skill that requires work.